



## Adults and Community Care Select Committee

12 January 2009

### Transformation Programme Proposals for Surrey County Council in-house Learning Disability Day Care Services

#### Annex C – Summary of minutes from local committee meetings.

Committee	Date	Comments
Waverley	12 <sup>th</sup> September 2008	<p>The Committee welcomed the proposed improvements and noted the extent of local activities being undertaken with clients in the community to enhance their independence, complementing the more specialist work offered at The Harbour. The extent of partnership working was noted, along with the opportunity to develop the County Council's role in commissioning services from a range of appropriate providers eg the voluntary sector.</p> <p>In response to concerns about the length of the consultation period, members were informed that this had been extended to four months. It was hoped that users' views would continue to be heard.</p> <p>Resolved to:</p> <ol style="list-style-type: none"> <li>i. Ask that its comments on the information provided in the consultation document on improvements to day services for people with learning disabilities in Surrey be noted.</li> <li>ii. Strongly supports proposals for the Harbour day service in Milford Waverley to become a 'Centre of Excellence' for people with complex needs.</li> <li>iii. Strongly supports proposals for a greater range of services for people in Waverley in their local communities.</li> </ol>
Epsom and Ewell	15 <sup>th</sup> September 2008	<p>The Local Committee asked the Officers whether the parents and young people have been consulted, and the Officer reported that a wide consultation has taken place and there are currently no concerns. The Members asked to be kept informed of developments for Bentley.</p>

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		It was <b>RESOLVED</b> that this report be noted.
Runnymede	19 <sup>th</sup> September 2008	<p>Members asked for further details about the means by which service users had been informed, how consultees would be informed of decisions following the consultation, the timescales for change, and what opportunities there would be to visit the Centres of Excellence. Mrs Whiteley noted that she had been appointed as the County Council's champion for people with disability.</p> <p>Officers explained that there was continuous feedback to users and carers during the process and regular updating of the dedicated website, and that the Select Committee would receive a report before the Executive took any decisions. They confirmed that most users from Runnymede would continue to use day facilities operating currently in the borough (and there was a hope that the Addlestone Youth Centre service might be extended). They said that members would be welcome to visit the Centres of Excellence when completed, but it was not possible to give an exact date for completion at this point.</p>
Elmbridge	22 <sup>nd</sup> September 2008	The Committee did not discuss the proposals at length, however were, in general positive about them.
Reigate and Banstead	22 <sup>nd</sup> September 2008	<p>During discussion by the Committee, the following issues were raised:</p> <ul style="list-style-type: none"> <li>• Current provision of services at Colebrook and Bentley Day Centres and where these activities are likely to be provided in future [Officers replied that Bentley Day Service was likely to remain, and the services provided at Colebrook would be replaced with community activities, although it was emphasised that this was subject to the outcome of the consultation. Officers outlined the community activities available to users of both centres, including training and employment opportunities.]</li> <li>• Transportation issues and the number of people attending the Leatherhead Travel Challenge [Officers explained that options for community provision in Caterham, Woodhatch and Horley would cut down travelling times for users in those areas currently travelling to Colebrook. It was noted that 153 people had attended the Travel Challenge, and that whilst some service users would require transport to be provided, others were able to travel independently. Discussions were taking place with the Transportation Co-ordination Centre Manager regarding any changes arising from the consultation.]</li> <li>• Concerns that the closure of day centres would reduce opportunities for socialising.</li> <li>• The need to involve carers in any proposals and to ensure that service users involved in the consultation were not 'led' to provide certain responses [Officers informed Members that carers had been fully involved in the consultation, with one-to-one discussions at roadshows and a conference planned for November to discuss the results. Independent advocates worked with service users on their responses to ensure that they were not influenced by the views of the service. In addition, the five Valuing People groups in Surrey had received presentations, and discussions had also taken place with Surrey PCT, Surrey and Borders Partnership Mental Health Trust, Education, Mencap and other disability interest groups.]</li> </ul>

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		<ul style="list-style-type: none"> <li>• The future of the Colebrook site and its proposed redevelopment was discussed. [Officers noted that the proposed redevelopment of the site had been abandoned; however, there were difficulties with the upkeep of the building and the service was currently working with Estates Planning and Management to find an alternative site in Redhill in order to maintain a presence. The issue of the regeneration of Redhill and it was suggested that discussions take place with the Borough Council.]</li> <li>• Concerns were raised that following the closure of three large residential homes in the borough, people with learning disabilities were scattered throughout the area and it would be difficult for the service to make contact with all of those requiring support.</li> <li>• Members were concerned about how the proposed changes would work in practice and how they would affect communities. A progress report at a future meeting was requested.</li> </ul> <p><b>RESOLVED</b> that:</p> <ul style="list-style-type: none"> <li>(i) the contents of the report and the consultation document be noted.</li> <li>(ii) the comments of the Local Committee (Reigate and Banstead), as detailed in the minutes of the meeting (above), to form the Local Committee's response to the consultation on improvements to learning disability day services.</li> </ul> <p>[Mrs Kay Hammond declared a personal interest in this item by virtue of being Chairman of Adults and Community Care and a governor of East Surrey College.</p> <p>Mrs Frances King declared a personal interest in this item by virtue of being a Member of Adults and Community Care Select Committee.]</p>
Mole Valley	24 <sup>th</sup> September 2008	<p>Officers advised the committee that Surrey County Council had undergone a process to revive its day centres. They presented the recommendations and asked for comments. The main changes will be the ability for residents to choose their preferred care options.</p> <p>Members were concerned with how many Mole Valley residents this would affect. Officers stressed that they had 64 residents attending day centres and all would be consulted and their needs accommodated especially in Banstead as the centre could cope with an increased need when Colebrook closed. Members were satisfied that the same level of care would be available.</p> <p>As Mole Valley is particularly rural Members stressed at public transport could be an issue to some residents. Members asked Officers to consider the transport plans when making the final recommendations.</p>
Spelthorne	29 <sup>th</sup> September 2008	<p>Resolved:</p> <p>The information provided in the consultation document on improvements to day services for people with learning disabilities across Surrey County Council be noted.</p> <ul style="list-style-type: none"> <li>i) Noted that Fernleigh day service would become a proposed 'Centre of Excellence' for people in Spelthorne to access.</li> <li>ii) Requested that a list of the organisations consulted be sent to</li> </ul>

		Members for information.
Tandridge	3 <sup>rd</sup> October 2008	<p>The discussion centred on the services currently provided to local residents in Tandridge and what the proposed changes would mean to local service users and their families. While Members accepted the need for, and the potential benefits of, changes to service delivery, they were keen to ensure that existing service users would still be able to access an appropriate level of service through the provision of adequate transport and that the needs of individual service users were fully taken into account to minimise disruption and any attendant distress.</p> <p><b>RESOLVED</b> that the Tandridge Local Committee:</p> <p>support the consultation on proposals to improve the in-house learning disability day services and further requested:</p> <ul style="list-style-type: none"> <li>(i) that the necessary transportation provision is taken into account, and</li> <li>(ii) that service users in Tandridge are fully catered for in any changes to these day services.</li> </ul>
Guildford	8 <sup>th</sup> October 2008	<p>Officers described the key issues and the processes of the consultation. It is proposed that services be run in a different way, that has been developing over a number of years i.e. that service users access a range of services in the community and if they have a higher level of needs, one of the 4 Centres of Excellence. While it is not proposed that Surrey County Council continue to operate a day centre at Lockwood, officers are actively working with partners to determine whether Lockwood might be retained as a community resource in the future. . Person-centred planning would follow the consultation process so that individual needs can be met.</p> <p>Cllr Searle, Owen and Barker reported on their visit to Lockwood during the previous week to speak to service users. Cllr Searle conveyed the anxiety of some service users about the changes to the structure of services and the means of accessing them (i.e. transport arrangements) that they are used to. Cllr Owen was concerned that social networks of groups at Lockwood might be broken up by the changes.</p> <p>Cllr White asked how the proposals would meet the needs of people who have medium-level needs i.e. people who will not need to access the Centres of Excellence, but who may not be independent or active enough to access community services. She suggested that serious consideration be given to</p> <p>Lockwood Day Centre remaining open and available for day services for people with learning disabilities. Cllr Davis felt there needs to be a more stimulating environment to help with the longterm care needs of people with learning disabilities.</p> <p>[Cllr Wicks left the meeting.]</p> <p>The Committee agreed that comments be passed to the service for inclusion in the consultation.</p> <p><u>Reason for decision:</u> To contribute the views of the Committee members as part of the formal consultation process.</p>
Surrey Heath	16 <sup>th</sup> October 2008	In Surrey Heath, members were keen on having local provision for local clients and also the possible pressure on providers for people with lower level needs.
Woking	20 <sup>th</sup> October 2008	Councillor Ian Johnson endorsed what the consultation sets out to achieve, and drew attention to the point that some accessed these

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		<p>services away from the structured facilities, such as outreach or voluntary services. In response Yvonne and John talked about collaborative work with the Leisure Centre, and projects that looked at alternatives to residential care.</p> <p>John Doran highlighted the issue with transport, and the costs of having segregated transport schemes for such services. John Willson and John Doran discussed the options in encouraging Day Centre service users to engage in public transport, such as a consistent concessionary bus pass and training of bus drivers to deal with issues.</p> <p>Councillor Derek McCrum made reference to an address error within the document, which John Willson will amend.</p> <p>Val Tinney asked for more on the main challenges of the consultation. Yvonne highlighted the challenge to maintain friendships as centres change, the increasing journey lengths for users, need for satellite services. Yvonne re-iterated that nothing would be shut, closed or stopped until something else in place.</p>
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